



MBGL Operating Procedures Under COVID-19 Orange County, California Department of Public Health and CDC
Social Distancing Recommendations and Best Practices

Providing Safe Recreation Signage:

- Monarchbeachgolf.com is updated to communicate that all valued guests and team members are participating in a “safe recreation”.
- Signs are located at the entrance to the Golf & Lifestyle Retail Store (Golf Shop), at the Monarch Café, on each golf car and other relevant buildings to inform all team members and golfers that they should:
 - wash hands often with soap and water for at least 20 seconds, especially after being in a public place, or after blowing your nose, coughing, or sneezing; if soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol; cover all surfaces of your hands and rub them together until they feel dry;
 - avoid touching your eyes, nose, and mouth with unwashed hands;
 - avoid entering the facility if they feel sick, or have a cough or fever;
 - maintain a minimum 6’ distance from anyone who is not a household member;
 - sneeze and cough into a cloth or tissue or, if not available, into one’s elbow; throw used tissues in the trash; immediately wash your hands with soap and water for at least 20 seconds (if soap and water are not readily available, clean your hands with a hand sanitizer that contains at least 60% alcohol);
 - clean AND disinfect frequently touched surfaces daily; this includes tables, doorknobs, light switches, countertops, handles, desks, phones, keyboards, toilets, faucets, and sinks;
 - not shake hands or engage in any unnecessary physical contact; and,
 - consider wearing a face covering (mandatory for all customer-facing employees.)

Measures to Protect Golfer Health off the Course

- The Monarch Café and refreshment vehicles are open for grab-and-go service or delivery.
- Servers are required to wear face coverings and gloves.
- Servers are required to wash their hands or change gloves frequently.
- Trash cans are touchless.
- Course restrooms will remain open, be frequently and properly cleaned/disinfected and ventilated; the general public is prohibited from using them.
- All golfers are encouraged to leave the property immediately after playing to eliminate any unnecessary congestion.
- Monarch Beach Golf Links will be following all CDC, County and California Department of Public Health guidance and will not allow exceeding gathering limits established by local and state authorities.
- Until further notice we are not hosting any events indoors until we are given clearance by the appropriate health officials.
- Promote ventilation by propping open doors.
- Advance tee times are required ; walk-up tee times are not allowed.

- Patrons will find pre-positioned, sanitized golf cars, Golf Boards, Phat Scooters or push carts upon arrival and proceed to the first tee without personal contact. Golf cars, Golf Boards, Phat Scooters and push carts are spaced and staged accordingly to achieve the recommended social distancing guidelines.
- All team members have been instructed to maintain at least a 6' distance from golfers and from each other, unless momentarily necessary to accept payment, deliver goods or services, or as otherwise necessary.

Measures to Protect Golfer Health in Practice Areas

- Use of the putting green and hitting bays is limited to paid golfers only 15 minutes before their rounds.
- Practice putting green is open; each putting target will be no closer than 6' to one another. Traditional cups and flags have been replaced by cups that only present a target. Putting green flags can only be moved by approved staff wearing adequate PPE equipment.
- Hitting bays are open; Golfers can use your own balls. Balls are provided and we ask you use a glove or club to handle the golf balls.
- All non-essential devices have been removed from the range.

Measures to Protect Golfer Health on the Course

- A distance of at least 30' shall be maintained between golf groups at all times while on the golf course.
- Tee time intervals are structured to allow proper spacing; additional time blocks have also been added to assist with COVID-19 operations.
- The Flex Set Rental Program is temporarily suspended. Please bring a set of clubs with you.
- Golf cars, Golf Boards, Phat Scooters and push carts are positioned near the first tee; they will be no less than 6' apart.
- Upon request, a scorecard and new pencil will be affixed to the steering wheel of each sanitized cart. Also, upon request, a clean towel and tees can be provided. Two bottles of water are available on each golf car.
- Solo Rider Carts are allowed on Request.
- Golfers are instructed to not touch or remove flagsticks. The cup on each green has been inverted to eliminate high-frequency touch services on the greens.
- All rakes are removed from bunkers. We suggest you create and play from a preferred lie in the bunker using your club or foot, or take a drop out of the bunker – no penalty, one club length, no closer to the hole.
- We strongly encourage 'gimmies' to reduce crowding near the hole.
- Our Golf and Lifestyle Retail Store (Golf Shop) has reopened under the strictest guidelines for social distancing, touch points and minimizing the number of people allowed indoors at any given time.
- Once open, the number of customers in the Golf & Lifestyle Retail Store at any time will be limited, allowing for customers and team members to easily maintain at least a 6' distance from one another at all practicable times
- The Monarch Café and refreshment vehicles are open and providing to-go service under the approved and mandated rules and orders for restaurants and food service.

Measures to Protect Team Member Health

- Those who can carry out their work duties from home are directed to continue to do so; all team members have been instructed not to come to work if sick.
- Symptom checks are being conducted before team members enter the work space.
- All work stations are separated by at least 6’.
- Break rooms, bathrooms, and other common areas are being cleaned and disinfected frequently.
- Disinfectant and related supplies, hand sanitizer effective against COVID-19, as well as soap and water is available to all guests and team members.
- We have and will continue to increase the number of hand sanitizer stations throughout the clubhouse.
- All team members are required to wear face coverings and gloves.
- Guests are encouraged to wear a face covering that covers the nose and mouth when indoors or around other guests and/or our team members.
- Golfers and staff are encouraged to replace handshakes and other forms of bodily contact with other touchless forms of greeting.
- Copies of this plan have been distributed to all team members.

Measures to Increase Sanitization

- Disinfecting wipes that are effective against COVID-19 are available to sanitize golf cars, Golf Boards, Phat Scooters, push carts and frequently touched surfaces.
- Dedicated team members are assigned to disinfect golf cars, Golf Boards, Phat Scooters and push carts, after completion of each use.
- Hand sanitizer, soap and water, or effective disinfectant is available to golfers at or near the entrance of the facility and anywhere else where patrons have direct interactions.
- All payment portals, pens, and styluses are disinfected after each use.
- Guests are asked to personally dispose of any trash they may have in the nearby receptacles.

MEMBER

GOLF LINKS